



FOUR ELMS MEDICAL PRACTICE – MAY 2023

Four Elms Medical Centre - May 2023




6,407
↑ 699 (5,708)

Total number of calls to surgery:




56,734
↓ -895 (57,629)

Items issued via prescription:



544
↑ 104 (440)

Referrals Made:




152
↓ -1 (153)

Fit Notes Issued:




1,052
↑ 271 (781)

Administrative Communications Issued (letters/emails):



778
↑ 28 (750)

Total digital requests submitted to practice:




7,366
↑ 892 (6,474)

Appointments - Total:



7,050 (95.71%)
↑ 861 (6,189)

Appointments - Seen:



316 (4.29%)
↑ 31 (285)

Appointments - DNA:



6,407

↑ 699 (5,708)

Total number of calls to surgery:



56

↓ -8

Items issued via prescription:



152

↓ -1 (153)

Fit Notes Issued:



1

↑

Administrative Communications Issued (letters/emails):



7,366

↑ 892 (6,474)


Appointments - Total:



7,050


↑

Appointments - Seen:




4,703
↑ 674 (4,029)

Total number of calls to surgery:




18,627
↑ 47 (18,580)

Items issued via prescription:




407
↑ 84 (323)

Referrals Made:




408
↑ 65 (343)

Administrative Communications Issued (letters/emails):




157
↑ 102 (55)

Text Messages Sent and Received:




423
↓ -95 (518)

Total digital requests submitted to practice:




5,717
↑ 697 (5,020)

Appointments - Total:



5,451 (95.347%)
↑ 640 (4,811)

Appointments - Seen:



266 (4.653%)
↑ 57 (209)

Appointments - DNA: