Four Elms Medical Centre - August 2023



6,955

1 886 (6,069)

Total number of calls to surgery:

58,230

122 (58,108)



Referrals Made:

11 (535)

Items issued via prescription:



→ -640 (3,115)

Administrative Communications Issued (letters/emails):



↑ 655 0

Text Messages Sent and Received:



↓ -56 (1,166)

Total digital requests submitted to practice:



7,675

198 (7,477)

Appointments - Total:



7,242 (94.358%)

122 (7,120)

Appointments - Seen:



433 (5.642%)

↑ 76 (357)

Appointments - DNA: